



National Funeral Directors Association  
of Southern Africa

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## CODE OF CONDUCT

"In the full realisation that funeral directing is an essential public service, we, as members of this Association, solemnly pledge ourselves to conduct our business with honour and dignity and to this we agree:

- To act in the interest of all who need our services;
- To respect all beliefs and to treat all personal information as strictly confidential;
- To treat every deceased with care, dignity and respect and to take all due precautions with regard to health regulations;
- To charge reasonable rates for services rendered and not to exploit bereaved families;
- To be responsible in advertising and to refrain from soliciting and corruption;
- To maintain high ethical standards in our relationship with the public and other funeral directors;
- To be loyal to our vocation and to the National Funeral Directors' Association of Southern Africa."

I, \_\_\_\_\_ as an authorized officer of  
\_\_\_\_\_ herewith accept and promise to be  
loyal to the NFDA's Code of Conduct.

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE